

Operations Lead



Your role

- As the Lead of our Operations department you are responsible for our Customer care & Administration, Vehicle Expertise, Transport & Logistics, IT & Infrastructure and Parking,
- Together with your team you will strive towards process optimization and continuous improvement,
- You will work in close collaboration with the Finance & Sales department to ensure business goals & growth are met,
- You drive a customer-centric culture and challenge your team to look for opportunities to improve quality & services in order to increase customer satisfaction,
- By focusing on digitization & automation you assure our organizations' fit for future,
- You stay on top of national & international legislation and challenge & support your team to do the same,
- By analyzing various scenarios & partners you advice the management team, with focus on process excellence & cost optimization,
- You report to the Carconnex Management team,
- As a people manager you operate as a coach, building up the necessary skills to grow and empower your team,
- Your years of experience & broad expertise in (international) transport, customs & trading is a must to reduce costs & optimize business activities,
- Your extensive network & contacts are a valuable asset to solve day to day problems.

Your key skills:

- Customer-centric mindset
- Hands-on & Can-do attitude
- Analytical & Problem solver
- Dynamic & pragmatic
- Stress resistant
- Team leader
- Natural Communicator in Dutch, French and English
- Negotiator
- Experience in automotive & trading

Our offer

A challenging and important role in a customer-oriented & growing organization.
Career opportunities in line with your own ambition & motivation.
You will join a young and energetic team in a dynamic and international environment.
You receive an attractive salary with a wide range of fringe benefits & company car.

Who are we

Carconnex is a strong, dynamic and financially healthy international automotive company which operates on the European B2B market since 1994. We are a proud member of the European Association of Independent Vehicle Traders (E.A.I.V.T.). Being one of the biggest players on the Belgian/European market, we provide premium service to our international customers. Carconnex buys large amounts of brand new but also young used cars and offers them to car dealers at the best possible prices. We sell thousands of cars throughout Europe every single year and have lots of experience in exporting cars and international document handling.

*Don't hesitate to have a look on www.carconnex.be to find out more about us.
Interested to apply? Send your application to charlotte@carconnex.be.*